

# Information Security and Privacy in Hospitals: A Literature Map and Review of Research Gaps

Steve Ahouanmenou<sup>a\*</sup>, Amy Van Looy<sup>a</sup>, Geert Poels<sup>a, b</sup>

*<sup>a</sup>Faculty of Economics and Business Administration, Department of Business Informatics and Operations Management, Ghent University, Ghent, Belgium*

*<sup>b</sup>FlandersMake@UGent – core lab CVAMO, Ghent, Belgium*

Steve Ahouanmenou is a PhD researcher in the Faculty of Economics and Business Administration, Ghent University, Belgium, and is currently Director in Information Security & Global Data Governance at BDO Global. His research interests include information security and privacy in the public sector from a management and organizational perspectives. Steve was awarded “Belgium 40under40 2021”.

Amy Van Looy is an associate professor with the Faculty of Economics and Business Administration, Ghent University, Belgium, and is head of the research cluster “Process orientation” at the UGentMIS Management Information Systems research group. Her research interests include business process management and digital innovation. Amy is the recipient of the “Highest Award for Achievement” at the Dale Carnegie Consulting Program in 2007, the “Award for Best Contribution” at the OnTheMove Academy in 2010, and other paper rewards. She was nominated in the top-10 for “Young ICT Lady of the year 2014” by DataNews and was recognized as a tech role model by “InspiringFifty Belgium” in 2020.

Geert Poels is a senior full professor in Management Information Systems at the Faculty of Economics and Business Administration of Ghent University, Belgium. He directs the UGentMIS Management Information Systems research group of the Department of Business Informatics and Operations Management and coordinates within this group the Enterprise Modeling, Engineering and Architecture (EMEA) research cluster. He is also member of the CVAMO core lab of FlandersMake@UGent. His research interests include conceptual modelling, business process architecture, data protection and privacy, phishing, and service science. He also teaches, guides master dissertation research, and is a program board member of the Master in Enterprise Architecture organized by IC Institute – innocom company, Beerzel, Belgium.

## **Information Security and Privacy in Hospitals: A Literature Mapping and Review of Research Gaps**

(a) Objective: Information security and privacy are matters of concern in every industry. The healthcare sector has lagged in terms of implementing cybersecurity measures. Therefore, hospitals are more exposed to cyber events due to the criticality of patient data. Currently, little is known about state-of-the-art research on information security and privacy in hospitals. The purpose of this study is to report the outcome of a systematic literature review on research about the application of information security and privacy in hospitals.

(b) Method: A systematic literature review following the PRISMA methodology was conducted. To reference our sample according to cybersecurity domains, we benchmarked each article against two cybersecurity frameworks: ISO 27001 Annex A and the NIST framework core.

(c) Results: Limited articles in our papers referred to the policies and compliance sections of ISO 27001. In addition, most of our sample is classified by the NIST function “Protect,” meaning activities related to identity management, access control and data security. Furthermore, we have identified key domains where research in security and privacy are critical, such as big data, IOT, cloud computing, standards and regulations.

(d) Conclusion: The results indicate that although cybersecurity is a growing concern in hospitals, research is still weak in some areas. Considering the recrudescence of cyber-attacks in the healthcare sector, we call for more research in hospitals in specific managerial and non-technical domains of information security and privacy that are uncovered by our analysis.

Keywords: healthcare, cybersecurity, privacy, SLR, research agenda

## **1. Introduction**

Information security and privacy in the healthcare sector are subjects of increasing significance. Digital patient records, increased regulation, vendor due diligence, cyber-attacks, and the increasing need for data sharing between patients and third parties demonstrate the need for security and privacy (Burns et al., 2016).

Previous academic studies have been conducted on how to protect the access and use of patient data (Aarestrup et al., 2020). For instance, one systematic literature review (SLR) on cybersecurity in the healthcare sector tackled US healthcare quality (Appari & Johnson, 2010). Another SLR on information security and privacy in hospitals focused on electronic health records (EHRs) systems (Fernández-Alemán et al., 2013). Other studies related to cybersecurity in hospitals offer cybersecurity models (Naconha, 2021) or highlight the problem from an organisational (Jalali & Kaiser, 2018) or risk-management angle (Argaw et al., 2020)

Although prior studies show interesting findings on information privacy and security in hospitals, the focus of these studies was not on identifying research gaps. Consequently, there is a lack of knowledge regarding state-of-the-art research on information security and privacy in hospitals.

To our knowledge, a dedicated analysis of the state of literature regarding information security and privacy practices in hospitals is missing. That is the reason this article is specifically aimed at identifying the cybersecurity areas relevant to hospitals where research has been the most predominant or has been lacking. In addition, the paper provides a comprehensive research agenda for further academic studies in information security and privacy in hospitals.

Considering the increase in cyber events targeting patient data (Muthuppalaniappan & Stevenson, 2021), the objective of our study is to answer the

research question (RQ): What is the state of research about information security and privacy in hospitals?

For this purpose, we conducted an SLR, which is typically intended to present a representative evaluation of a research topic by using a trustworthy, rigorous, and auditable methodology (Keele, 2007). Also, we use two cybersecurity frameworks: ISO/IEC 27001 and NIST. This enables us to benchmark best practices for cybersecurity and identify investigated domains. We also follow a clear and structured path to present a research agenda for future research.

Our study's main contribution is the provision of a comprehensive research agenda by mapping investigated areas in hospitals' cybersecurity landscape from the perspective of two cybersecurity frameworks.

In section 2, we proceed with the background to our research by presenting the study's underlying concepts and related frameworks. Then, we describe the SLR approach in section 3 before presenting the research results in section 4. We discuss the findings and draw conclusions in sections 5 and 6, respectively.

## **2. Research background**

The term "hospital" defines an institution for the study of diseases and training of healthcare personnel, maintained for the management and treatment of people in need of medical attention (Finch, 1994).

To provide background to our RQ and define the scope of our study, we first define the concepts of cybersecurity and information security. Then, we define the concept of information privacy. Finally, we describe the practice-related frameworks for information security and privacy. We use these frameworks as a structure to classify the reviewed studies.

### ***2.1. Definition of cybersecurity and information security***

The term “cybersecurity” is still broadly used with a variety of definitions that are often not comprehensive (Craig et al., 2014). The term is usually associated with a deep technical expertise in the area of information technology (IT), although its scope extends to all aspects of an organisation, namely information security, operational technology (OT) and privacy practices related to digital assets (Galinec et al., 2017).

Nonetheless, professionals in the field tend to agree that cybersecurity must be distinguished from physical security because cybersecurity encompasses every effort to protect information and technology from harm, caused accidentally or intentionally (Guiora, 2017).

However, information security and cybersecurity terms are intertwined because cybersecurity has yet to properly handle the soft issues of information security and fully recognize the technical nature of security (Kosseff, 2018). Therefore, we define information security as a continuous sense of assurance that information risks and applicable controls are in constant balance (Anderson, 2003). This definition caught our attention, since it highlights the element of risk as the main driver of information security.

### ***2.2. Definition of information privacy***

The current understanding of information privacy is difficult to grasp because it is fragmented and discipline-dependent (Dinev et al., 2013). In general, information privacy refers to individuals’ desire to control or have some influence over data about themselves (Bélanger & Crossler, 2011).

When translated to our subject, hospitals have the obligation to protect patient data but face serious privacy challenges, namely purpose limitation, transparency and fairness in processing due to the amount of sensitive data collected (Correia et al., 2019).

Therefore, in Europe, The General Data Protection Regulation was implemented in May 2018 (Crutzen et al., 2019). In addition, to increase the regulatory constraints on hospitals, GDPR has prompted the effectiveness and harmonization of personal data protection (Shabani & Borry, 2018). Similar laws exist for other regions as well, albeit with their own particularities.

Our research background ranges from cybersecurity to privacy and includes all domains within these concepts, as illustrated in Figure 1.

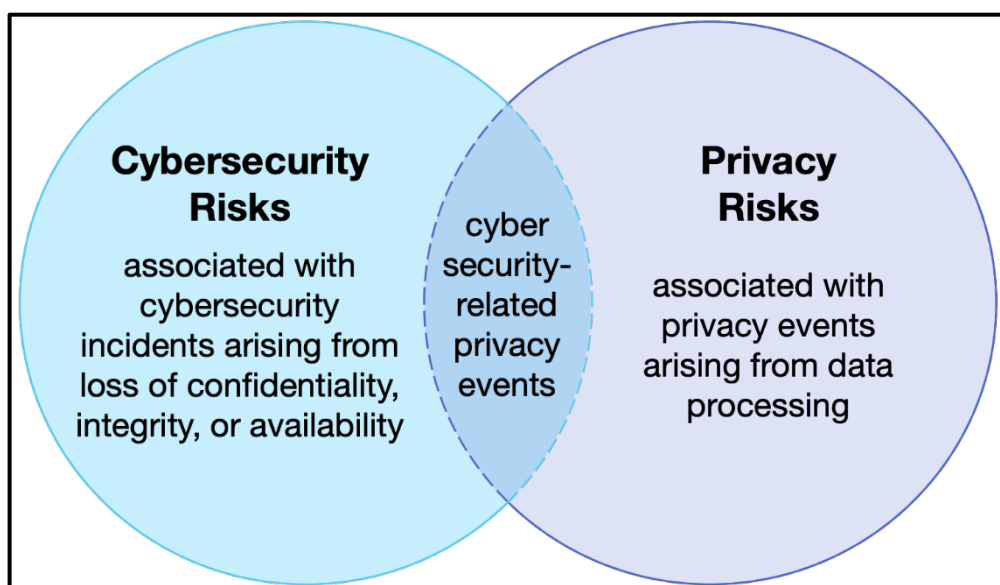


Figure 1: Cybersecurity and Privacy<sup>1</sup>

### 2.3. *Cybersecurity best practices*

The frontier between privacy and cybersecurity is narrow, with ever-increasing dependencies because of the digitalization of more data that could affect privacy (Sipior & Ward, 2001). Furthermore, the relation between cybersecurity and information security is complex and difficult to apprehend (Guiora, 2017).

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<sup>1</sup> [New to Framework | NIST](#)

In response, the industry has developed methodologies to determine an integrated, consistent approach to tackle information security breaches and privacy invasions (NIST, 2013). We cover two established frameworks, namely the ISO 27001 Framework and the Cybersecurity Framework of the US National Institute of Standards and Technology (NIST). These frameworks are generic, as they do not assume a specific context of application, such as hospitals.

In our data analysis, these frameworks allow us to structure our classification of reviewed papers, e.g., to identify domains covered by these frameworks that are rarely addressed by the reviewed studies.

### *2.3.1. ISO/IEC 27001 Framework*

ISO/IEC 27001 serves as our first framework to analyse our sample. ISO 27001 is an information security standard included in the ISO 27000 family that can be used as a guideline to develop and maintain an information security management system (ISMS) (ISO, 2013). ISO 27001 was most recently updated in 2017 (ISO/IEC 27001:2017). The standard comprises the information security requirements and a set of controls known as Annex A (Brenner, 2007) (Table 1). Annex A consists of 14 categories of security controls named clauses, with a total of 114 controls (Disterer, 2013). To achieve certification, organisations are expected to demonstrate that all the clauses are addressed.

Table 1: Annex A<sup>2</sup>

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<sup>2</sup> [ISO 27001: The 14 Control Sets of Annex A Explained \(itgovernance.co.uk\)](https://www.itgovernance.co.uk/iso-27001-the-14-control-sets-of-annex-a-explained)

<b>Clauses</b>	<b>Name</b>	<b>Number of controls</b>
<b>A.5</b>	Information Security Policies	2
<b>A.6</b>	Organisation of Information Security	7
<b>A.7</b>	Human resource Security	6
<b>A.8</b>	Asset Management	10
<b>A.9</b>	Access Control	14
<b>A.10</b>	Cryptography	2
<b>A.11</b>	Physical and environmental security	15
<b>A.12</b>	Operations security	14
<b>A.13</b>	Communication Security	7
<b>A.14</b>	System acquisition, development, and maintenance	13
<b>A.15</b>	Supplier relationship	5
<b>A.16</b>	Information Security Incident management	7
<b>A.17</b>	Information Security aspects of business continuity management	4
<b>A.18</b>	Compliance	8



ISO 27001 Annex A will allow us to classify each article of our sample against the clauses.

### The NIST Cybersecurity Framework

Secondly, we describe the NIST Cybersecurity Framework. The US NIST provides guidelines in various domains to achieve an acceptable level of maturity (Bumpus, 2013). The NIST has created the Cybersecurity Framework to provide a common language for assuring cybersecurity and help organisations plot their path to a more secure state (Calder, 2018).

The Cybersecurity Framework consists of three parts: the *framework core*, the *implementation tiers*, and the *framework profile* (NIST, 2018).

Table 2 represents the *framework core* which describes a life cycle of five functions that group 20 categories of security controls. These five functions are (1) *identify* (i.e., to identify assets and potential threats), (2) *protect* (i.e., to implement a security baseline), (3) *detect* (i.e., to monitor and control cybersecurity activities that can be considered threats), (4) *respond* (i.e., to respond to a cyber event), and (5) *recover* (i.e., to effectively recover from an incident) (NIST, 2018).

Table 2: NIST Framework core<sup>3</sup>

NIST Function	Category
Identify	Asset Management
	Business Environment
	Governance
	Risk Assessment
	Risk Management Strategy

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<sup>3</sup> [Framework for Improving Critical Infrastructure Cybersecurity, Version 1.1 \(nist.gov\)](https://www.nist.gov/framework-for-improving-critical-infrastructure-cybersecurity-version-1.1)

	Supply Chain Risk Management
<b>Protect</b>	Identity Management and Access Control
	Awareness and training
	Data Security
	Information protection Processes and Procedures
	Maintenance
	Protective technology
<b>Detect</b>	Anomalies and Events
	Security Continuous Monitoring
	Detection Processes
<b>Respond</b>	Response planning
	Communications
	Analysis
	Mitigation
	Improvements
<b>Recover</b>	Recover planning
	Improvements
	Communications

We will use the NIST framework core in our data analysis to map each paper in our sample to the cybersecurity functions and categories.

### 3. Methodology

SLR studies aim to present a comprehensive evaluation of a research topic (Keele, 2007) by following a structured methodology, i.e., to identify, analyse and interpret information related to that topic (Okoli, 2015). This methodology has proved convenient for studying literature's current state and improvements in a specific domain (B. A. Kitchenham, 2012). In parallel, SLR is an approach for highlighting relevant issues and stressing the urge for further research on the topic (Boell & Cecez-Kecmanovic, 2015). For this purpose, SLRs require understanding the scope of the research by defining a clear objective. This is followed by the identification of various sources of information and defining criteria for selecting the articles (Siddaway, 2014). Translated to this study, Table 3 presents our SLR protocol.

Table 3. Our SLR protocol

The Structure Literature Review (SLR) protocol for this study	
Protocol elements	Translation to this study
Research question	Overall RQ: What is the current state of the research on the application of information security and privacy in hospitals? SLR-RQ1: To what extent is the research on the application of information security and privacy in hospitals evolving? SLR-RQ2: Which cybersecurity areas have most frequently been investigated in research on the application of information security and privacy in hospitals? SLR-RQ3: What are the potential research avenues?
Sources of search	Databases: Web of Science, Scopus, AIS Electronic Library, Science Direct, IEEE Xplore Digital Library.
Search terms	Hospital, Cybersecurity, Health, GDPR, Privacy, Information Security.
Search strategy	Peer-reviewed journals and conference papers; theoretical and empirical research; no publication date limit, no topic limit; search terms contained in articles' title, abstract and keywords.
Inclusion criteria	Include only papers containing a combination of search terms, defined in the search queries Include only papers written in English
Exclusion criteria	Exclude unrelated papers, i.e., if they do not explicitly claim addressing the topic of cybersecurity Exclude articles without full access Exclude introduction papers in special issues
Quality criteria	Only peer-reviewed papers are indexed in the databases

Table 3 presents the SLR protocol applied to this research.

To review the application of information security and privacy in hospitals, we analysed the content and metadata of the selected articles. We subdivided our main RQ into three detailed SLR-RQs to collect more knowledge on the subject.

We selected five academic databases (i.e., Web of Science, Scopus, AIS Electronic Library, Science Direct, IEEE Xplore Digital Library) because these databases are recognised for providing access to peer-reviewed publications in an intuitive and structured manner. We decided not to restrict the search to a specific period because the realm of cybersecurity coupled with the healthcare sector is rather new. Therefore, all the results up to May 2021 were considered, which is when our literature search ended.

We searched for articles containing a combination of the following terms in their title, abstract and keywords: “cybersecurity AND health\*”; “GDPR AND hospital”; “cybersecurity AND hospital\*”; “information security\* AND privacy AND health”; “information privacy AND hospital”; and “information security AND privacy AND hospital”. We excluded the duplicates emerging from the search of multiple databases and proceeded to identify the articles’ importance and relevance for our goal. In this stage, we found 302 articles.

We applied the inclusion and exclusion criteria to determine the papers that were relevant to our objective (B. Kitchenham et al., 2009), as shown in Figure 2. In addition to inclusion/exclusion criteria concerning language, setting, sample and publication, we omitted all papers that used the term “hospital” with a different meaning than the one explained in the research background, such as veterinary hospitals.

At the end of this phase, we obtained 62 articles. Based on the full-text reading, the previous criteria were applied again to determine the actual research subject in the selected articles. We thus analysed the remaining papers to verify the relationships between hospitals, cybersecurity and privacy. When we could confirm that an article was linked to at least one domain of cybersecurity, the paper was selected as revealing significance for the objective of this study. We finally selected 58 articles to be included for further analysis (Appendix A).

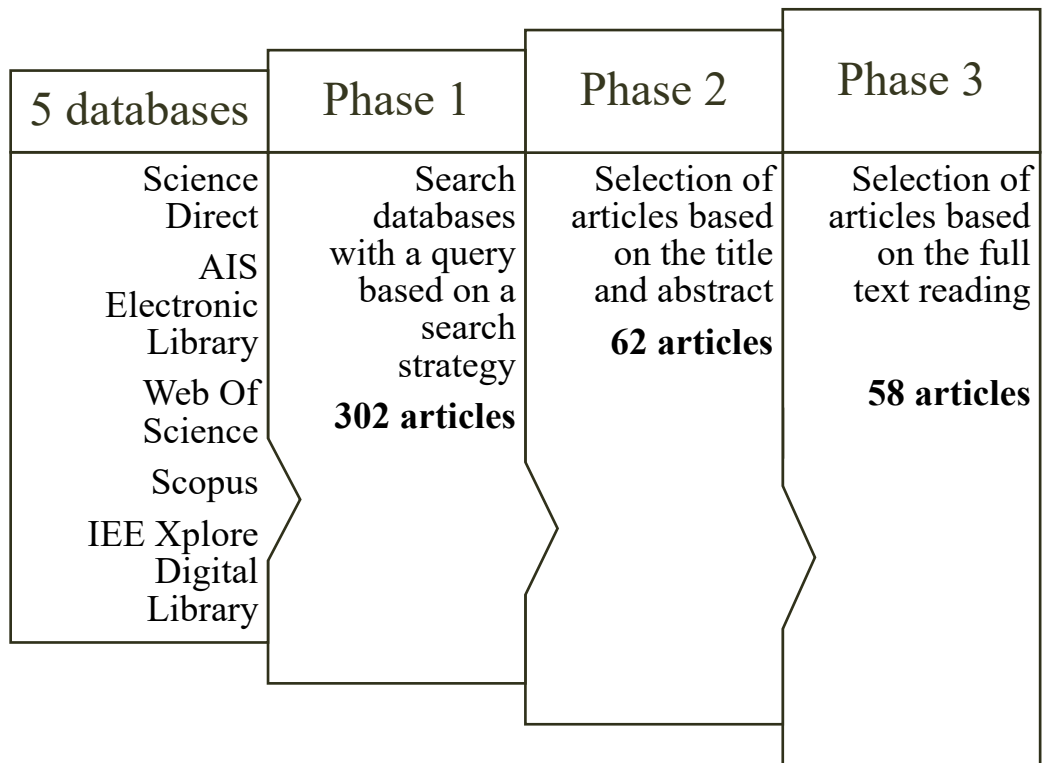


Figure 2: Search and selection of articles considered for this study.

## 4. Results

### A. *SLR-RQ1 results*

The results for SLR-RQ1 were addressed by classifying the selected articles according to their publication dates (Figure 3) and affiliation of the first authors (Figure 4).

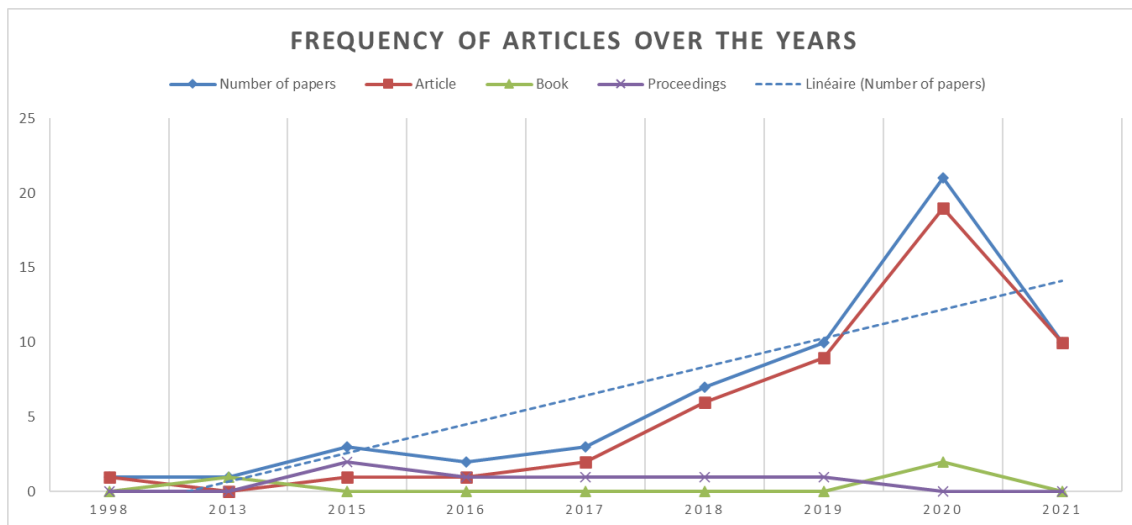


Figure 3: Frequency of articles over the years (N=58)

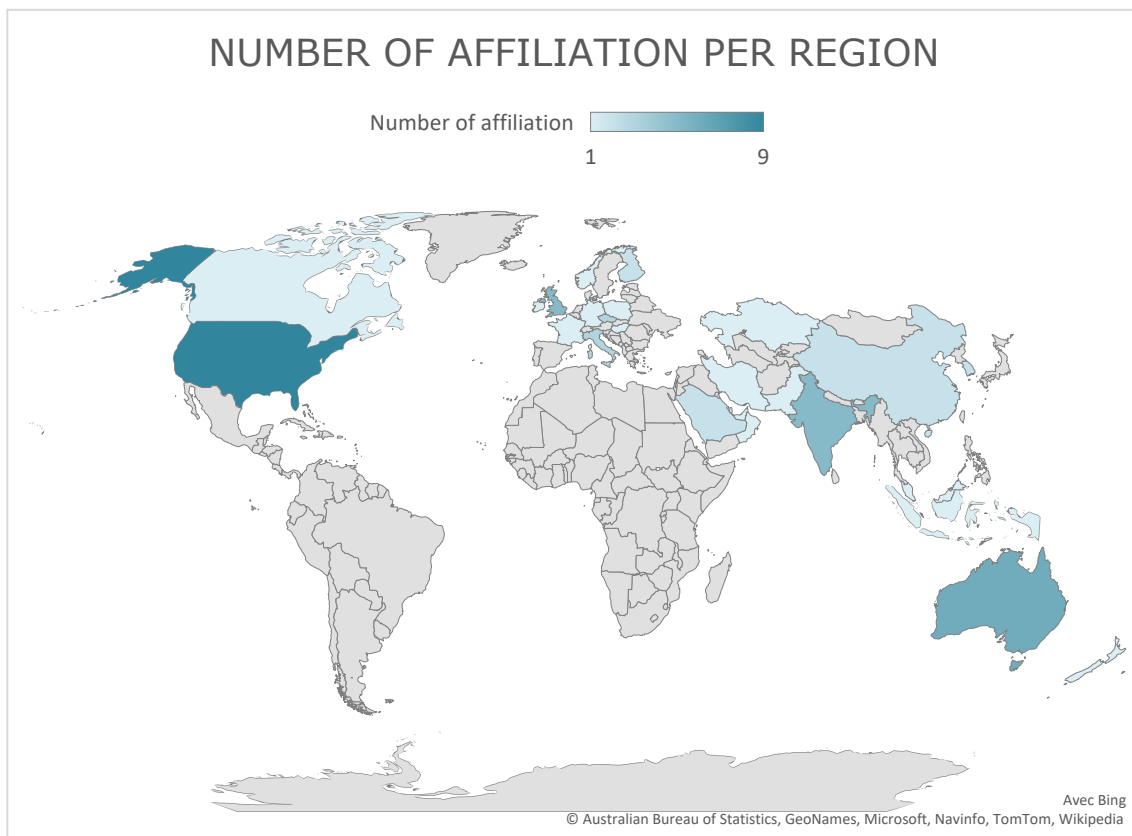


Figure 4: The geographical distribution of the selected papers per country and region, based on first authors' affiliation (N=58)

Figure 3 illustrates that research on cybersecurity in hospitals has increased over the years, especially from 2018 upwards. The countries with five or more papers in our sample are the US (9 papers), Australia (6 papers), India (5 papers) and the UK (5 papers). Furthermore, Figure 4 illustrates that cybersecurity within hospitals is a subject of research worldwide, with papers from various countries. Nonetheless, a possible explanation for the high number of papers from the US, Australia and UK could be the recent attacks targeting hospitals in each of these countries, among others (Muthuppalaniappan & Stevenson, 2021). We identified the first relevant paper of the sample on cybersecurity challenges within hospitals from 1998, and the next contribution was from 2013.

We noticed a significant rise in 2018 (7 papers), 2019 (10 papers), 2020 (21 papers) and 2021 (10 papers). A potential reason for such a rapid evolution could be the implementation of EU policies in 2018, namely, a new regulation in data protection (GDPR) to enhance privacy and cybersecurity across Europe. As matter of fact, we enumerated 14 papers in Europe, excluding the UK, in the period from 2017 to 2021, illustrating the direct impact of GDPR and national privacy regulations.

The COVID-19 pandemic (which started in 2019) could have also brought more focus to the hospitals and could explain the high number of articles related to cybersecurity and privacy within hospitals. We have identified 11 articles referring to COVID-19 in recent papers.

The growing amount of research on this subject might exist also due to the level of technological development in the healthcare sector. We are at the stage of Healthcare



4.0, branded by a focus on medical devices and patient data-monitoring tools (Aceto et al., 2020). We have listed 46 papers addressing such digital innovation.

### ***B. SLR-RQ2 results***

For SLR-RQ2, we first matched the selected articles with the ISO 27001 sets of controls. Table 4 shows that clause A.5, related to information security policies, is not covered in our selected articles. This finding is aligned with the controls on compliance (A.18), which are only covered by two articles. Furthermore, Table 4 illustrates that A.11 controls on physical and environmental security are not represented in our sample. A reason for this last observation could be the scope of our literature review, which focuses on information security and privacy rather than physical security. Moreover, Table 4 indicates that the clauses related to human resources (A.7), asset management (A.8) and system configuration (A.14) are discussed in several papers. This could be due to new technologies inserted in hospitals, which demand ever-increasing integration with previous systems, a need for skilled people and continuous interaction with practitioners and patients. In our research sample, 29 papers refer to new technologies.

Table 4: Mapping of ISO 27001 Annex A with our sample. Note: the results are not cumulative, because articles can be classified in more than one set of controls.

<b>Clauses</b>	<b>Name</b>	<b>Number of controls</b>	<b>Number of related sampled articles</b>
<b>A.5</b>	Information Security Policies	2	0

<b>A.6</b>	Organisation of Information Security	7	7
<b>A.7</b>	Human resource Security	6	12
<b>A.8</b>	Asset Management	10	26
<b>A.9</b>	Access Control	14	5
<b>A.10</b>	Cryptography	2	25
<b>A.11</b>	Physical and environmental security	15	0
<b>A.12</b>	Operations security	14	44
<b>A.13</b>	Communication Security	7	0
<b>A.14</b>	System acquisition, development, and maintenance	13	25
<b>A.15</b>	Supplier relationship	5	0
<b>A.16</b>	Information Security Incident management	7	9
<b>A.17</b>	Information Security aspects of business continuity management	4	3
<b>A.18</b>	Compliance	8	2

Next, to further investigate SLR-RQ2, we mapped our selected articles to the five NIST functions by analysing the content of each paper (Table 5). The table shows that “Protect” has collected the most interest. This could be explained by a culture of operational mind set within hospitals (Burns et al., 2015). Many articles (35) matched the

category “information protection, processes and procedures”; 25 explored the category “protective technology”. This could be a consequence of the ever-increasing implementation of new devices (Sari et al., 2020). Articles related to risk assessment received less coverage (three papers). One reason could be the environment in silos of hospitals and the complexity involved in adopting a comprehensive risk assessment methodology (Burns et al., 2015).

Table 5: Mapping of the NIST framework core with our sample. Note: the results are not cumulative, because articles can be classified in more than one set of controls.

<b>NIST Function</b>	<b>Category</b>	<b>Number of related sampled articles</b>
<b>Identify</b>	Asset Management	1
	Business Environment	1
	Governance	2
	Risk Assessment	3
	Risk Management Strategy	1
	Supply Chain Risk Management	0
<b>Protect</b>	Identity Management and Access Control	5
	Awareness and training	14
	Data Security	5
	Information protection Processes and Procedures	35

	Maintenance	0
	Protective technology	25
<b>Detect</b>	Anomalies and Events	9
	Security Continuous Monitoring	6
	Detection Processes	5
<b>Respond</b>	Response planning	0
	Communications	0
	Analysis	2
	Mitigation	2
	Improvements	1
<b>Recover</b>	Recover planning	0
	Improvements	1
	Communications	0

### ***C. SLR-RQ3 results***

We set forth on SLR-RQ3 the potential research gaps.

The first open issue for research and practice can be addressing asset identification related to information security and privacy in hospitals. Most of the practices related to security and privacy that were investigated in the papers derive from the technology industry. Contributions in the NIST function “identify” are limited. Two articles tackled the governance section of the “identify” function, and only one paper covered the risk management strategy section of the “identify” function.

A second potential issue for research and practice can be indicated as crisis management and the recovering phase after a security breach. The NIST function “respond” is key to developing tangible methods of restoring critical information such as patient data after a cybersecurity incident. Only 4% of our selected papers covered NIST categories related “respond”, while this function will meaningfully impact hospitals’ ability to continue treatments when a crisis occurs.

The third perspective for research and practice can be oriented towards exploring the implications of new technologies to “detect” security and privacy risks within hospitals – for instance, delocalising the patient data in the cloud. Only six papers in our set discussed cloud computing within the healthcare sector. However, understanding the privacy and security risks of such evolution can help reduce the risk of patient data breach. Big data and AI in hospitals can be studied from a security and privacy angle to treat patient data more securely. Blockchain technology can also be a topic of interest in providing innovative tools to secure patient data.

Only five papers discussed the impact of people on cybersecurity-related events in hospitals. As humans are the weakest link in cybersecurity, identifying creative ways of continual training and approaches to awareness of the healthcare sector could constitute a fourth possible issue for research and practice.

The fifth subject of research and practice that should be addressed concerns hospitals’ organisational structure. In our sample, limited articles covered the implementation of an international framework in privacy and information security specific to hospitals. The HIPAA regulation in the US is intended to define how hospitals can protect themselves against cyber-attacks. However, there is not yet a similar regulation in the EU. Thus, major attention could be given to how to deploy, optimise and manage security and privacy in hospitals.

To continue our investigation of RQ3, Table 6 presents potential topics for future research as identified in the selected articles. Most of the papers identified security and privacy aspects related to IOT as relevant topics for further research.

Table 6: Research agenda

Note: the results are not cumulative, because articles can be classified in more than one set of controls.

Research agenda	Example of topics	Number of papers with this recommendation
<b>1) Big data</b>	<p>How to gather, process and analyse large volumes of personal healthcare data?</p> <p>How to build an efficient data management capability within hospitals?</p> <p>How to ensure anonymisation and encryption of patient data in the context of big data analysis?</p>	16
<b>2) Machine learning</b>	<p>How to optimize the healthcare system and provide intelligent services effectively?</p>	23

	<p>How to integrate machine learning and blockchain in the context of healthcare systems?</p> <p>What are the risks of AI and machine learning methods in hospitals?</p>	
<b>3) Internet of Things (IOT)</b>	<p>What are the privacy issues related to medical devices (geolocation, monitoring, information sharing)?</p> <p>What are the security issues of medical devices' sensors and how to mitigate these risks?</p> <p>How IOT and 5G are related in the context of smart healthcare?</p>	45
<b>4) Cloud Computing</b>	<p>What are the risks and advantages of Cloud computing for patient data?</p>	27
<b>5) Blockchain</b>	<p>How blockchain can be used to enhance security and privacy risks of medical devices?</p> <p>How to improve blockchain stability for reliability purposes in the context of the healthcare?</p>	32

<b>6) Standards and regulations</b>	How to vet new technologies related to medical devices from a security and privacy perspective?  How to define a roadmap of an independent and trustworthy third party competent to audit hospitals' security and privacy compliance?	10
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## 5. Discussion

Our study confirms that the attack surface of hospitals is large and has even expanded due to the introduction of new Internet-based technologies (Ahmed et al., 2019). The sharp rise of the IOT in the healthcare sector plays a significant role in applying a recognizable digital innovation to capture large amounts of patient data (Aceto et al., 2020). By adopting cloud computing, blockchain and big data tools, hospitals have an opportunity to change their cybersecurity posture. At the same time, this has introduced new risks in their environments (Huang et al., 2018). Therefore, it might be worth looking at new architecture models that can ensure integration of existing technologies and advanced methods (Stergiou et al., 2022).

Compared to previous reviews on information security and privacy in hospitals, our study focused on discovering research gaps considering the domains covered by two widely known cybersecurity frameworks: ISO/IEC 27001 and NIST. The most important findings worth considering for researchers and practitioners are:



- A lack of research on sectorial regulations in cybersecurity and privacy within hospitals. This could be linked to the limited number of articles (10) related to standards and regulations in our research agenda.
- The necessity of more research on secure large-scale efficient data management (Plageras et al., 2017) which could impact hospitals regarding their approach to cybersecurity.
- The culture within hospitals can influence the implementation of security and privacy measures (Said et al., 2014).

We learned from our literature review that ineffective measures to prevent hospitals from information security attacks and privacy issues may lead to security breaches in which hackers can gain full access to patient email accounts, messages and reports (Shi et al., 2020). Blockchain is a growing technology that comes with several viable sharing and storing characteristics, including decentralisation, immutability, transparency and traceability (Abu-elezz et al., 2020). The limitations of blockchain technology utilisation within the healthcare field include scalability issues, interoperability and lack of technical expertise, which could be the reason many healthcare organisations remain hesitant to use it (Hathaliya & Tanwar, 2020).

However, security and privacy risks should not stop hospitals from exploring digital innovation brought about by technological opportunities (Stergiou et al., 2021), particularly new IoT-based medical devices (S. Anderson & Williams, 2018). Twenty-five papers in our set emphasized this concern. Further, we noticed that mobile health (mHealth) is a growing field that enables individuals to monitor their health status and facilitates the sharing of medical records (Zubaydi et al., 2015). Patient data become more accessible through safeguarding mobile agents that are transmitted from one location to the other (Keshta & Odeh, 2020). However, application developers are not transparent

about data protection and introduce risks related to privacy-by-default principles (Sunyaev et al., 2014). For instance, research on highly used mHealth applications in four developed countries found that the majority of the included applications for analysis shared personal data with third parties (Grundy et al., 2019).

## **6. Conclusion**

This article identified research gaps and opportunities regarding information security and privacy in hospitals. Our findings are based on a systematic review of the research following a rigorous SLR protocol. We used two cybersecurity frameworks to analyse the papers found to be relevant (58 papers in total): the NIST framework and the ISO 27001 standard. Positioning the subjects addressed by the papers in these frameworks allowed us to uncover areas well or less investigated. As these frameworks provide a holistic picture of points of attention and activities related to the implementation of cybersecurity, the areas having received no or little research attention are worth focusing on in future research.

More specifically, the review result showed that the technical areas of cybersecurity were most tackled in the sample, and less attention was paid to other realms such as management, policies, processes, and culture. If the literature on cybersecurity in hospitals is increasing, it is still relatively limited compared to the level of threat facing patient data.

Thus, our main contribution is providing a research agenda by identifying key domains in information security and privacy where further research in hospitals is needed.

Last, we urge security and privacy practitioners in hospitals to ensure continuous awareness to bring about cultural change. Also, we call for more research in integration of advanced methods concerning novel architectures to ensure a comprehensive approach in handling information security and privacy in hospitals. Our own future research will

be the security and privacy aspects related to the use of IoT in hospitals, with a focus on how to apply Privacy by Design methodologies to IoT-based medical devices.

#### Author Contributions

Conceptualization, S.A. and A.V.L.; methodology, A.V.L. and S.A.; writing—original draft preparation, S.A.; writing—review and editing, A.V.L. and G.P.; supervision, A.V.L. and G.P. The authors have read and agreed to the published version of the manuscript.

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Not applicable.

#### Data Availability Statement

The underlying data for the Systematic Literature Review are available at the following location: <https://data.mendeley.com/datasets/w69674f3hy/draft?a=3b61f725-8414-4ee5-be87-8fcfce45a830>

#### Conflicts of Interest

The authors declare no conflict of interest.

#### Appendix A. Literature sample (N = 58)

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