

Involving caregivers in behavioural research: a SWOT analysis of two citizen science research methodologies to study cat-cat interactions at home

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Abstract

Citizen science, which involves engaging the general public in research tasks, is increasingly used in animal behaviour studies. In this review we conducted a SWOT analysis (Strengths, Weaknesses, Opportunities, Threats) to evaluate two methodologies of data collection using citizen science in order to study cat-cat interactions: online survey responses and caregiver-recorded home videos analysed by researcher(s).

Using the SWOT-analysis on both methodologies, we listed intrinsic aspects that facilitate (Strengths) or interfere with (Weaknesses) reaching scientific goals, as well as the features that the methodology may be able to capitalise on (Opportunities) or which limit its value (Threats). A major strength of online surveys is the possibility to access caregivers' specific knowledge of their cats, while sampling bias often is a potential weakness. Opportunities of surveys are the methodology's flexibility and data collection

efficiency, but at the same time suffering from threats related to biases associated with caregiver interpretation of their pet's behaviour. Strengths of caregiver-recorded videos capturing cats' behaviour include that they allow expert behavioural observations and scoring in a systematic manner (e.g. using an ethogram) and thus yielding quantitative data (whose reliability can be tested between and within observers). Furthermore, given the ubiquity of smartphones, filming cats is not a burden for most caregivers, and the collected recordings can potentially contain high-quality data that may otherwise be inaccessible, or subject to bias if a researcher had been present in the home environment. Though, caregivers' influence on and lack of standardisation of the recordings are weaknesses which possibly influence the quality of the collected data. Opportunities include public engagement with science, while possible Threats may be related to privacy of the caregivers participating.

In this review we consider in more detail each of the four SWOT components related to each methodology in order to optimise cat behaviour research in future. The authors suggest strategies for future studies using the research methodologies discussed in this review and give specific recommendations when using caregiver-recorded videos in behavioural studies. Additionally, smart combinations of both online surveys with home videos recorded by caregivers might overcome some limitations of the individual methodologies, and would thus be a potentially stronger approach.

Keywords

Citizen science; owner report; video observations; domestic cat; SWOT analysis; social behaviour

1. Introduction

"Citizen science broadly refers to the active engagement of the general public in scientific research tasks" (Haklay et al., 2021). Although citizen science has been used most in scientific disciplines such as humanities or ecology, it is recently gaining attention within the field of applied ethology as well (Pongrácz and Camerlink, 2022). Tasks for the general public can be incorporated into each stage of a research project (e.g. formulating hypotheses, data collection or data analysis), however, in behavioural research the methodology is mostly used for collecting data. For companion animals, caregivers are

the daily witnesses of their pets and thus potentially a valuable source of information. The most common citizen science methodology currently used in this field relates to the use of caregiver report via online surveys. Concerns about the reliability and validity of such data have been expressed previously (Taylor and Mills, 2006; Gajdoš Kmecová et al., 2021). Both the rise of social media and technical advancements such as the emergence of the smartphone have contributed to evolutions in behavioural research methodologies in the 21st century. The use of caregiver-recorded videos, either by using the available recordings on social media (video mining) (Rault et al., 2013), or by giving recruited participants specific instructions to record their pets, present new opportunities of undertaking citizen science, examining the domestic pet in its home setting rather than in artificial or experimental settings.

Social behaviour in cats has an established history of being studied by trained researchers in laboratory settings (e.g. Van den Bos and de Cock Buning, 1994; Van den Bos, 1998), feral or free-roaming conditions (e.g. Dards, 1983; Finkler and Terkel, 2010) or shelter environments (e.g. Kessler and Turner, 1999; Gouveia et al., 2011), using direct expert observations of cat-cat interactions (Bateson and Martin, 2021). This approach has been used to a more limited extent for behavioural research of companion cats in their home environment (West, 1974; Bernstein and Strack, 1996; Barry and Crowell-Davis, 1999) which can be linked to various difficulties including practical considerations (e.g. travel times), small study populations and potential observer effects, with many cats notoriously changing their behaviour in the presence of a stranger intruding their safe environment. A growing number of studies are trying to overcome these issues by involving cat caregivers in behavioural research via a citizen science approach in order to systematically study cat-cat interactions and dynamics in the more natural home context (e.g. Gajdoš-Kmecová et al., 2023; Khoddami et al., 2023).

In the current review, we explore and evaluate two of the most commonly used methodologies which involve caregivers in research, namely online surveys and caregiver-recorded videos. We chose studies on cat-cat interactions as an example case to illustrate our review for two reasons.

A first reason being the ongoing need for and relevance of further research into cat-cat interactions in the domestic environment. From research in free-ranging conditions, it is known that cats show a certain degree of social flexibility towards conspecifics, i.e. they can both live in social groups and as solitary individuals, depending on resource availability (Bradshaw, 2016). The social opportunities for cats living in households is often largely determined by their human caregivers, since the latter often define the intraspecific social context (multicat or single cat household) and housing conditions (space and resources available) of the cats' living environment. When the social capacities of cats are exceeded (e.g. poor socialisation, conflict over resources, introduction of a new cat in the house), intraspecific social tension may arise and become a cause of stress in cohoused cats (Bradshaw and Hall, 1999; Amat et al., 2016; Finka, 2022). Stress, and more specifically chronic stress, is not only detrimental to cat welfare, but may also impair caregiver wellbeing, by making caretaking more demanding physically, mentally, but also financially. Chronic stress in felines may lower the threshold for development of medical conditions (e.g. gastrointestinal complaints, viral infections (Addie et al., 2009; Amat et al., 2016)) and behavioural problems [e.g. urine marking, compulsive behaviours, increased aggressive displays (Amat et al., 2016)]. Examples showing a direct link between (social) stress and physical health include feline interstitial cystitis (Buffington, 2011), orofacial pain syndrome (Rusbridge et al., 2010) or dermatological conditions (Virga, 2003; see Mills et al., 2014 for a review). Furthermore, behavioural conditions such as house soiling or aggressive behaviours towards conspecifics or people may threaten the cat-caregiver bond and lead to relinquishment (Duarte Cardoso et al., 2022) or euthanasia (Gorodetsky, 1997). Additionally, caregivers with a cat suffering from a stress-related medical or behavioural disorder might encounter difficulties while caring for the diseased animal. Caregiver burden may include increased frustration, stress, anxiety, depression, and social isolation (Spitznagel et al., 2017; Buller and Ballantyne, 2020; Ravenscroft et al., 2021). In conclusion, understanding intraspecific interactions and dynamics of cats living in households, including individual differences (e.g. socialisation), is key for protecting both feline and caregivers' physical and mental well-being.

A second reason is that citizen science methodologies are well-suited to study feline social behaviour. As stated above, studying cat-cat interactions and dynamics in households brings several challenges. When performing behavioural research, spontaneous behaviour is best studied in the natural environment of the animal (Bateson and Martin, 2021). For pet cats – meaning owned or household cats, opposed to feral, street or stray cats (Sparkes et al., 2013) – the natural setting is the environment in and around the human home. Furthermore, the species-typical nature of cats, their territorial characteristics (Bradshaw, 2016) and sensitivity to changes in the environment (Amat et al., 2016) need to be taken into account. Taking companion cats out of their safe environment is thus ill-suited for this type of research, since cats may alter their behaviour over different contexts (Nibblett et al., 2015; Pongrácz and Onofer, 2020), and habituate poorly to the temporary laboratory environment (Uccheddu et al., 2022). Citizen science methodologies are currently often applied to overcome these difficulties.

As a result of the issues above, the aim of this review is to compare citizen science methodologies based on survey versus video-based data, using studies examining cat-cat interactions and the dynamics of multicat households as an example. We explore the issues relating to both established (caregiver report) and innovative (caregiver-recorded videos) methodologies using a SWOT-analysis. Perspectives on and strategies for future research on pet cat behaviour are suggested.

2. Materials and methods

Given the broad nature of the research question, a qualitative synthesis and analysis of the relevant literature was considered to be an appropriate approach for this literature review (Rother, 2007; Grant and Booth, 2009). The principal investigator (MVB) performed searches via Web of Science, PubMed and Scopus to extract research papers illustrating our example case on intraspecific interactions and dynamics between companion cats in their home environment. Research terms such as “domestic cat”, “social behaviour”, “interaction”, “communication”, “owner report”, “video/observation”, and “questionnaire/survey” were used during the search. Papers were only included if they met four criteria: (1) original research articles, (2) published within the past fifteen years (until 2008) (given the

recent development of citizen science – see above), (3) focus on social behaviour of pet cats in the home environment, and (4) used one of the two citizen science methodologies evaluated in the current review. The majority of the search results were excluded since they (1) studied other types of domestic cats (e.g. feral cats), (2) studied interspecific social behaviour (e.g. human-cat) or non-social behaviour, and (3) used non-behavioural measures (e.g. cortisol measurement). Due to the small number of studies remaining (see sections 3.1.1 and 32.1), we added examples of citizen science approaches in other species or topics.

The authors combined their years of field experience with the existing literature on other species to evaluate both methodologies using caregiver provided data – survey and video – via a SWOT analysis (Strengths, Weaknesses, Opportunities and Threats). This type of analysis is commonly used to evaluate competing proposals in other fields (e.g. education, agriculture) (Benzaghta et al., 2021), and has also been used to assess research methodologies (Khoshbakht et al., 2017). The four components of SWOT-analysis were used to qualitatively evaluate both citizen science methodologies, using studies on cat-cat interactions and dynamics in households as an example. More specifically, the intrinsic aspects of the methodologies that facilitate (Strengths) or interfere with (Weaknesses) reaching scientific goals, as well as the features of the methodology that may be able to capitalise on (Opportunities) or limit its value (Threats) (Benzaghta et al., 2021). In this instance, the goal is the scientific evidence-base for understanding of cat-cat interactions within the home environment.

The remaining text of this review is structured as follows: the Results section includes subsections for the two citizen science methodologies analysed. For both the use of caregiver report (see 3.1) and caregiver-recorded videos (see 3.2) the following aspects are discussed: definitions and characteristics of the methodology, examples from literature and a list of considerations relating to the four elements of the SWOT-analysis. In the ensuing Discussion, we formulate strategies for future research to minimise the weaknesses and threats and to maximise the strengths and opportunities of citizen science methodologies in companion animal behavioural studies.

150 **3. Results**

151 3.1 The use of caregiver report

152 Caregiver report consists of caregivers observing the behaviour of their pets on a daily basis as part of
153 their co-living and reporting their findings to the researcher(s). A common approach is to use online
154 surveys, but alternatively interview-based studies can be performed. This review focuses on online
155 surveys, since this is a very common quantitative methodology and qualifies best as a citizen science
156 methodology, due to the internet-based spread which makes the involvement of large numbers of
157 citizens possible (Pongrácz and Camerlink, 2022). An overview of different (sub)types of items
158 frequently used in online surveys is given in **Table 1**.

159
160

Table 1 Table highlighting different types of data generated by surveys. This table was constructed with adapted terms, descriptions or definitions from Meagher (2009), Battini et al. (2018) and Robinson and Leonard (2019).

Type	Definition	Examples
A – Data categorisation based on the form of the stem question		
Behavioural description	Participants are given a behaviour or behavioural description and asked to report on the occurrence in their pets. This type of item is commonly used to assess the occurrence of behaviour(al problems) in cats.	Has your cat displayed any aggressive behaviours? If yes, what kind of aggressive behaviour has the cat shown? ☐ hissing ☐ scratching ☐ biting ☐ other ... (Mariti et al., 2017)
Behavioural interpretation	Participants are asked about their pet’s style of behaving, e.g. integration of behaviour and context by reference to emotions or other internal states (e.g. anxious, content, easy going). This approach can be used within Qualitative Behavioural Assessment (QBA) (Wemelsfelder et al., 2000). This type of item assesses how caregivers interpret the behaviour of their pet (subjective assessment).	On a scale from 1 (not at all) to 5 (very well), please rate how appropriate each of the following descriptions are for the cat. The more fitting you feel the description is for the cat, the higher you rate it. The less fitting the description is for the cat, the lower you would rate it. Description: The cat is sedentary and shy. ☐ 1 (does NOT describe well) ☐ 2 ☐ 3 ☐ 4 ☐ 5 (describes very well) ☐ Not applicable. (Elzerman et al., 2020)
Statement	Participants are given a statement and asked to which extent they agree with the given statement. This type of item is commonly used to assess caregivers’ beliefs or attitudes towards their pets.	Please indicate your agreement level with the following statements about cats as pets in general (strongly disagree to strongly agree): Cats like to live with another cat in the household. ☐ Strongly disagree ☐ Somewhat disagree ☐ neither agree nor disagree ☐ Somewhat agree ☐ Strongly agree (Grigg and Kogan, 2019)
Visual representation (video/photo)	Participants are given a visual illustration (e.g., picture, video) of the behaviour of interest to report on the behaviour of their pet. This type of item is commonly used to clarify the visual assessment of behaviour.	You will be shown 10 short (up to 10-seconds) videos without sound. Please watch the videos carefully as you will be asked questions about each video. Any vocalizations from the cats will be displayed using subtitles.



How would you describe the overall interaction between the cats in the video?

☐ Extremely negative ☐ Somewhat negative ☐ Neither positive nor negative ☐ Somewhat positive ☐ Extremely positive ☐ Not sure
(Khoddami et al., 2023)

B - Data categorisation based on the response type

Open-ended item Participants are given no response options and can freely provide an answer. There might or might not be a word restriction applied.

How many rooms in your home contain a litter box?
(Elzerman et al., 2020)

Closed-ended item Participants are given multiple response options to choose from. Different subtypes of responses include:

Two options Participants are given two opposites to choose from (e.g. yes/no, agree/disagree). Additionally, an option to express insecurity, doubt or inapplicability may be added (e.g. I don't know, not applicable).

Do you see the following behaviour occurring in your cats? Head rubbing:

☐ Yes ☐ No ☐ I don't know.

(Van Belle et al., 2023)

Scale Participants are given a nuanced set of answer options ranging between two extremes. Options are ordinal numerical scales (Likert, modified Likert) or continuous visual scales (VAS or visual analogue scale).

Overall, how would you rate the relationship between your cats?
☐ Extremely negative ☐ Somewhat negative ☐ Neither positive nor negative ☐ Somewhat positive ☐ Extremely positive
(Khoddami et al., 2023)

How friendly do you think the individual is? Please mark on the line.

Unfriendly Friendly

|-----|

(Meagher, 2009)

Multiple choice Participants are given three or more options to choose from (for example time indications to report occurrence of behaviour). Often, options are added to indicate doubt, insecurity or inapplicability (e.g. I don't know, not applicable) or to freely add information (e.g. other: ...).

Are the food bowls provided for your cats: (Select all that apply)

☐ In the same room, side by side ☐ In the same room, not side by side ☐ In different rooms ☐ 1 or less food bowl provided

(Khoddami et al., 2023)

3.1.1 Example studies and results

Examples of studies using surveys are easy to find, although studies focussing specifically on social interactions and dynamics between cats are rarer. A first example is the online survey-based study of Elzerman et al. (2020) which examined the occurrence of affiliative behaviours and conflict signs in 2,492 multicat households (6,431 cats). Affiliative behaviours occurred more often than conflict signs, with the most common affiliative sign being physical contact and the most common conflict sign staring. Moreover, the study examined factors affecting cat-cat interactions, including number of cats, available resources, and time spent together. High harmony scores reported by the caregivers were correlated with more affiliative and fewer conflict signs. The study of Elzerman et al. (2020) included multicat households of different sizes, however, the online-survey based study of Khoddami et al. (2023) was based on a more uniform population of two-cat households. Data of 6,529 cat caregivers (13,058 cats) were analysed, using logistic regression models, for factors determining the dynamics between the cats. The relationship between the cats was perceived as more negative by the caregiver if both cats were neutered females or the cats had a large age difference. Moreover, there are other survey-based studies that investigate cat-cat interactions and dynamics as a secondary focus within their research. Examples include studies addressing social behaviour when studying feline personality (Litchfield et al., 2017), or behavioural problems (Kendall and Ley, 2008). Another well-known example is Fe-BARQ (Duffy et al., 2017), an online survey tool which was developed to quantitatively assess behaviour and behavioural problems of pet cats. The questionnaire consists of 85 items which were validated with the responses of 2,608 cat caregivers. Construct validity was tested by correlating item scores for different questions with one another and with predictions based on existing knowledge. With regard to cat-cat sociality, there are some concerns about the sensitivity of Fe-BARQ for assessing breed-differences in cat-cat aggression involving familiar cats (Duffy et al., 2017). The questionnaire was also validated in Spanish, which included testing for caregivers' intra- and inter-observer reliability, internal consistency and construct validity (Menor-Campos et al., 2021). In the Fe-BARQ questionnaire only 7 of 85 items focus on behaviour towards cohoused cats, namely aggressive behaviours (4 items)

and social play (3 items). At the current time the questionnaire has been used in two other studies to assess intraspecific interactions to cohoused cats: the study of Wilhelmy et al. (2016) assessing association with certain breeds or coat colours, and the study of Gajdoš Kmecová et al. (2021) looking for risk factors for cat-cat aggression and playfulness.

3.1.2 SWOT-Analysis

A summary of the SWOT-analysis for online survey-based methodology is displayed in **Table 2**. The current analysis is an overall assessment not discriminating between the variety in survey designs described in **Table 1**, although the different SWOT-elements listed below might be more or less applicable to individual cases.

A Strength of the usage of online surveys with caregivers is their daily witnessing of their cats' behaviour, and their potential to describe behaviours well (Kendall and Ley, 2008). They are familiar with the history (behavioural and medical) and personalities of their pets. Therefore, it is generally assumed that caregivers are well placed to provide reliable insights into their cats' behaviour, and provide information which may otherwise be inaccessible for researchers. Survey-based research is often quick, low-cost and low-effort (in comparison with behavioural observations by expert). Furthermore, a standardised instrument (Fe-BARQ) is available, which shows structural validity (Duffy et al., 2017), and the reliability of caregiver reports on a Spanish version of the scale established (Menor-Campos et al., 2021), however, it only includes a very limited number of items on social interactions.

By contrast, a Weakness of online questionnaires is the convenience sampling and biases in respondents often inherent to the sampling methodology; respondents do not reflect the intended population due to a self-selection bias (e.g. internet access or social media activity required, special interest in the research topic), which can be increased according to the type of survey (e.g. longer surveys recruit a particularly keen demographic) (Fenner et al., 2020). Differences in sampling population may jeopardise the generalisability of the obtained results. An additional weakness is the

potential for pseudoreplication and nonindependence in the data with the same caregiver filling out the questionnaire multiple times (for the same cat or several cats in the household) (see Gajdoš Kmecová et al., 2021 as an example), especially when data collection is anonymous.

On the other hand, one of the opportunities related to the survey-based methodology is the potential for online surveys to collect large quantities of data, which are less subject to effect of small systematic biases and facilitate more powerful statistical analysis (Khoshbakht et al., 2017). The methodology is also not field-specific, and can be applied in a large number of contexts (e.g. behaviour, welfare, management) and species (e.g. cats, dogs, horses).

A Threat to the integrity of the data generated related to the survey-based approach is the growing criticism of the limited accuracy of caregiver report, and biases that might be created by caregivers' misinterpretation of behaviour (Taylor and Mills, 2006; Hall and Wynne, 2012). These are not necessarily a problem, depending on the design of the study and inclusion of adequate controls, and so are not an inherent weakness (for examples see Gajdoš Kmecová et al., 2021; Ines et al., 2021). In the literature, different forms of bias are discussed, including caregivers failing to remember past events (recall bias) (Fenner et al., 2020) or giving answers that are socially desirable (social desirability bias) (Meagher, 2009), positively reflect their care for the cats (self-enhancement bias) (Meagher, 2009), or show consistency with their personal beliefs (confirmation bias) (Fenner et al., 2020). Furthermore, the way caregivers see their pets tend to change with their demographics, including their gender (in many studies of companion animals there is a large female bias among respondents) or educational level (often more educated respondents) (Pongrácz and Szapu, 2018), individual bond with their cat (Ines et al., 2021), and personal characteristics, such as temperament or expectations (Taylor and Mills, 2006). Certain topics such as behavioural differences related to breed or coat colour might also be biased by pre-existing cultural factors, beliefs or assumptions. Importantly, our recent study comparing caregiver report on cat-cat interactions in a survey with expert behavioural observations with videos (Van Belle et al., 2023) found that up to 33.3% of caregivers underreported at least one of

238 the surveyed cat-cat interactions, especially head rubbing and allogrooming. A notable proportion of
239 caregivers (4/42, 9.5%) were also unsure about whether or not certain interactions occurred between
240 their cats, which further indicates caregivers' limitations even for evaluating behaviours that are
241 described to them (Van Belle et al., 2023). Similar issues have also been reported in relation to
242 caregiver-report in other species (Grigg et al., 2021) or self-report in humans (Martin et al., 2019).
243 Furthermore, when collecting data from cat caregivers, privacy regulations need to be taken into
244 account. Collecting data anonymously implies individual respondents cannot be identified in any way
245 (including e.g. not collecting IP-addresses or identification of respondents through combining their
246 responses on different questions) and may be favoured from a data protection perspective; however,
247 this might be challenging in specific studies, for example if caregivers need be traced to clarify their
248 responses, give additional information or provide them with feedback. By contrast, when individuals
249 can be identified, participants must be informed appropriately (informed consent) and measures
250 should be taken to ensure confidentiality of the provided data (Robinson and Leonard, 2019), which
251 increases workload.

Table 2 Summary of the Strengths, Weaknesses, Opportunities and Threats (SWOT) of online survey-based research.

Helpful		Harmful	
Strengths	References	Weaknesses	References
Involving caregivers in research makes inaccessible information accessible: caregivers can describe their cats' behaviour and are flexible in time and place.	(Kendall and Ley, 2008)	Convenience sampling results in sampling bias and difficulties to generalise results.	(Fenner et al., 2020)
Validated questionnaires for behavioural analysis available: e.g. Fe-BARQ.	(Duffy et al., 2017)	Pseudoreplication in case of anonymous data collection.	(Taylor and Mills, 2006; Meagher, 2009; Hall and Wynne, 2012; Pongrácz and Szapu, 2018; Martin et al., 2019; Fenner et al., 2020; Grigg et al., 2021; Van Belle et al., 2023)
The methodology is low-cost, low-effort and quick.			
Opportunities		Threats	
Online surveys collect large quantities of data, implying fewer statistical errors.	(Khoshbakht et al., 2017)	Various biases due to caregiver misinterpretation: • Confirmation bias; • Self-enhancement bias; • Social desirability bias; • Influence of caregiver demographics; • Cat-caregiver bond and caregiver personality.	Meagher, 2009; Hall and Wynne, 2012; Pongrácz and Szapu, 2018; Martin et al., 2019; Fenner et al., 2020; Grigg et al., 2021; Van Belle et al., 2023)
Flexible research methodology applicable for a wide variety of research topics.		Considerations when (not) collecting caregivers' personal data.	(Robinson and Leonard, 2019)

3.2 Videos provided by cat caregivers

An alternative methodology of citizen science involves expert behavioural observations based on videos of cat-cat interactions provided by cat caregivers, referred to as caregiver-recorded videos in this review. The terminology used is explained in **Table 3**. These caregiver-recorded videos – filmed in the home-environment of the cats - might be recorded by the caregiver with their own device (smartphone or camera) or with a device provided by the researcher (fixed or animal-borne camera). This includes the use of data available on internet (YouTube, social media) or databases – also called video mining (Rault et al., 2013) – or by asking caregivers directly to record videos, or to provide videos recorded in the past ('family archive').

Table 3 Table on the use of audio-visual media (video) in research. Two types with different subtypes are identified: caregiver-recorded and researcher-recorded videos. The current review focuses on the first type. The table was constructed with the use of terms and adapted definitions from Jewitt (2012), Rault et al. (2013), Zappella et al. (2015) and Huck and Watson (2019).

Type	Definition
Caregiver-recorded video	The use of video footage of behaviour of companion animals recorded by non-scientists, i.e. members of the lay audience (animal caregivers). Subtypes include:
Participatory video	The use of videos recorded by participants (animal caregivers) specifically for research purposes, preferably after specific training (e.g. instructions or guidelines from the researcher). Participants may use their own device (smartphone or camera) or a device provided by the researcher (camera).
Use of existing video (video mining)	The use of a video recorded by the lay audience which were not recorded specifically for research purposes. This includes the use of publicly available data (e.g. videos on social media, webcam streams, existing archives, or films/documentaries) or private data (e.g. videos of the 'family archive' which are provided to the researcher).
Researcher recorded video	The use of video footage of behaviour of companion animals recorded by scientists for research purposes. Subtypes include:
Fixed position video	The use of a video recorded by a fixed position camera installed and controlled by a researcher. The researcher may be present or absent while filming (e.g. camera traps).
Animal-borne video	The use of a video recorded by a small video camera attached to the collar around the neck of the pet.

3.2.1 Example studies

Research on cat-cat interactions using caregiver-provided videos is presently uncommon in the literature. A notable exception is the study of Gajdoš-Kmecová et al. (2023) on playful and aggressive interactions in cats (N = 210). The researchers used a combination of video mining (YouTube, 102 videos) and participatory videos (63 videos). The study found evidence to extend the classification of interactions beyond the previously recognised affiliative (social mutual play) and agonistic ones (fight/aggression) to include an intermediate form. The previously mentioned study on cat-cat interactions using caregiver report and participatory videos of 84 cats living in 42 two-cat households (Van Belle et al., 2023) has also provided important advances in our understanding of cat-cat interactions and their recognition, especially because of the large sample that can be gathered using this methodology. They had instructed caregivers to videotape their cats in predefined contexts in which interaction was expected (a feeding event, a sleeping event, a (play)fight, an encounter, allogrooming and a free context). In total 775 videos were collected, and analysed by the researcher for the occurrence of social interactions. Expert behavioural observations were compared with caregivers' report, and indicated underreporting of cat-cat interactions by one on three caregivers (Van Belle et al., 2023), with most underreporting of behaviours like head rubbing and allogrooming. To the best knowledge of the authors, there is currently no other research available using a similar home video-based approach for analysing cat-cat interactions and dynamics, although the methodology has been used for other research topics in cat behavioural research including cognition (Smith et al., 2021) and communication (Fukimoto et al., 2023). Videos recorded by lay people have also been used in behavioural research in other species, including dogs (e.g. Burn, 2011; Stewart et al., 2015; McLennan, 2023), horses (Nelson and Fijn, 2013) and parrots (Acharya and Rault, 2020); as well as wild animals such as elephants (Pokharel et al., 2022) and birds (Tryjanowski et al., 2020; Marziliano et al., 2022), and human children (e.g. Zappella et al., 2015; Boonzaaijer et al., 2017; Martin et al., 2019).

3.2.2 SWOT-Analysis

A summary of the SWOT-analysis of the methodology using caregiver-recorded videos is displayed in **Table 4.**

A major Strength of using videos is that it allows expert behavioural observations, thus facilitating some of the gold standards of traditional ethological research (Bateson and Martin, 2021). Videos can capture subtle details of cat-cat interactions (e.g. complex interactions, simultaneous behaviours), and can be watched repeatedly, which facilitates multiple applications of the data including the inclusion of intra-/inter-observer reliability testing, and use in different research projects or for educational purposes (Asan and Montague, 2014). Furthermore, observer effects (i.e. the visual presence or other stimuli (e.g. odour) of the observer result in changes in animals' behaviour (Lehner, 1996)) linked to researchers visiting the home setting of the cats are potentially minimised, since caregivers are part of the normal safe environment of the cats and their presence is thus less intrusive (Nelson and Fijn, 2013; Asan and Montague, 2014). Avoiding home visits also implies less direct contact between caregiver and researcher, thus potentially reducing expectation bias and possibly increasing the objectivity of the study by blinding assessors (Tuytens et al., 2014; Tuytens et al., 2016). As many caregivers often enjoy making, watching and sharing pictures and videos of their cats (O'Meara, 2014; Maddox, 2021), the need for habituation of the cats is limited, and video mining or participant recruitment should be reasonably easy. Boonzaaijer et al. (2017) also reported that caregivers found it relatively easy to make videos specifically for research purposes. Moreover, caregivers' smartphones provide high-quality video footage, comparable to or even better than cameras commonly used in research. Involving caregivers to video allows collecting data flexibly, and evidence can be collected varying in time [e.g. recording outside working hours, documenting rare behaviours (Pokharel et al., 2022)], and place (e.g. following highly mobile interactions while moving the smartphone).

A Weakness of collecting videos from caregivers is the lack of standardisation. The collected videos are typically fragmented (Zappella et al., 2015) or data are missing due to caregivers' absence or limited availability (e.g. caregivers are sleeping or away from home), limited observational skills [e.g. missing

(the initiation) of interactions (Nelson and Fijn, 2013; Van Belle et al., 2023), or other reasons (e.g. selectively recording more positive interactions (Zappella et al., 2015)]. Consequently, the collection of video recordings may not be representative. When recruiting caregivers specifically for research, differences in their commitment, skills and time-schedule could also reflect in differences in the quality of the collected data between subjects (sampling bias) (Dickinson et al., 2010), such as the chances of capturing rare interactions, visibility of interactions, camera-angle or the total amount of video material recorded. Standardisation when using video mining is even more problematic, since caregivers will record without instructions. Variance in video quality might also be increased given differences in the devices used by different caregivers, if they are not provided with a camera by the researcher. Marschik and Einspieler (2011) suggest therefore that the methodology might be more useful for qualitatively rather than quantitative studies, as no definitive conclusions can be drawn about specific rate of occurrence of behaviours (e.g. missing interactions do not imply absence in the household, limited information about how common or exceptional behaviours are). Another Weakness is that the methodology is highly labour-intensive and time consuming, which might be underestimated by researchers. In the cases of the caregivers, this might result in a poor subject recruitment to data provision ratio. Not only is the resulting behavioural coding known to be labour-intensive for researchers, but there are also hidden additional tasks related to the citizen science methodology (e.g. participant recruitment, communication with (possible) participants, data quality control etc) (Miklósi et al., 2005). As with caregiver report, but potentially even more pronounced than in online surveys, a bias is created in the study population (sampling bias) towards highly motivated, well-informed and technically skilful caregivers.

Opportunities provided by the methodology include the potential to collect large amounts of data in a cost- and time-efficient manner. Actively involving caregivers in collecting data for research also increases public awareness and engagement with science, making science potentially more accessible to the general public, with opportunities for training and learning for the lay audience (Nelson and Fijn, 2013). Ongoing technical advancements – e.g. latest versions of smartphones, ‘pet cameras’ – will

continue to improve the quality of home videos in future. Furthermore, with ongoing innovations in artificial intelligence, computers may soon be trained to analyse (caregiver-recorded) video efficiently in a wide range of circumstances (see for examples Bailey et al., 2014; Feighelstein et al., 2023; Ipek et al., 2023), thus decreasing workload for researchers and possibly improving accuracy and objectivity of the results. The methodology is also highly flexible, and can be applied to various research topics, as shown by the existing evidence displayed above.

Threats, however, include potential observer effects due to the caregivers' presence (if not setting up a fixed camera). The caregiver might alter the interactions between the cats accidentally (e.g. due to previous interventions during interactions, attention seeking behaviour of the cats) or deliberately (e.g. distracting the cats, manipulating or intervening with interactions). Additionally, when collecting video footage within caregivers' personal space, a range of ethical and legal considerations related to privacy of participants need to be considered by the researchers (Giersberg and Meijboom, 2022). When using video mining, creative commons licensing status and copyright need to be taken into account. A well-designed data management plan and GDPR record are crucial to ensure safe storage and treatment of large amounts of possibly sensitive data (Miklósi et al., 2005).

359 **Table 4** *Summary of the Strengths, Weaknesses, Opportunities and Threats (SWOT) of research using caregiver-recorded video's.*

Helpful		Harmful	
Strengths	References	Weaknesses	References
Good practice in applied ethological research can be applied to data analysis. Expert behavioural observations as the gold standard can be applied to the research and a range of specific advantages related to the use of video recordings: ▪ Capturing subtle details; ▪ Observer reliability testing; ▪ Reuse in different studies; ▪ Use for other purposes (e.g. education).	(Asan and Montague, 2014; Bateson and Martin, 2021)	Lack of standardisation in the collected data: • Fragmented data; • Missing data; • Sampling bias; • Variation in image quality; • Qualitative > quantitative validity.	(Dickinson et al., 2010; Marschik and Einspieler, 2011; Nelson and Fijn, 2013; Zappella et al., 2015; Van Belle et al., 2023)
Avoidance of home visits leads to: ▪ Limited observer effects (familiar person); ▪ Minimum expectation bias; ▪ Blinding assessors.	(Nelson and Fijn, 2013; Asan and Montague, 2014; Tuytens et al., 2014; Tuytens et al., 2016)	Labour-intensive and hidden workload (e.g. caregiver communication).	(Miklósi et al., 2005)
Low-effort for participants ▪ Limited need for habituation of cats; ▪ Easy and fun for caregivers to participate in research.	(O'Meara, 2014; Boonzaaijer et al., 2017; Maddox, 2021)	Sampling bias in study population, e.g. highly motivated, well-informed, technically-skilled cohort.	
Additional strengths related to caregiver involvement are: • High quality of smartphone cameras; • Collecting data flexible in place and time.	(Pokharel et al., 2022)		
Opportunities		Threats	
Reasonable to large quantity of data relatively easily harvested.		Observer effects related to caregiver's presence, including accidental influence (e.g. previous intervention during cat-cat interactions, cats' attention seeking) and deliberate influence (e.g. distracting cats).	

Involvement of caregivers results in: • Increase in public awareness, training and education; • Connecting scientists with the general public.	(Nelson and Fijn, 2013)	Privacy of participants and ethical considerations.	(Miklósi et al., 2005; Giersberg and Meijboom, 2022)
Technical advancements might lead to: • Improvement in video quality; • Use of AI for video analysis.			
Flexible research methodology applicable for a wide variety of research topics.			

360

4. Discussion

Research on cat-cat interactions and dynamics in the home setting is increasingly using a citizen science approach. We conducted a SWOT analysis to systematically identify possible strengths, weaknesses, opportunities and threats associated with caregiver report (survey) versus caregiver video. This systematic approach also highlights the potential strategies that can be formulated to minimise the weaknesses and threats and to maximise the strengths and opportunities to optimise outcomes in future research (Van Wijngaarden et al., 2012). Suggestions to optimise future behavioural research are discussed below.

4.1 Strategies to optimise research methodology

4.1.1 Survey – Essential reliability and validity testing

The main threats relating to online surveys for the study cat-cat interactions focus on the reliability and validity of caregiver report as a data source. Reliability relates to whether or not the results of a methodology contain errors (e.g. are results consistent, can they be reproduced or are there biases?), while validity considers whether or not a methodology is appropriate for studying the topic of interest (e.g. does the test measure what it should measure, is it what needs to be measured in order to test the hypothesis of interest?) (Taylor and Mills, 2006). Various forms of both reliability and validity testing are applicable to survey instruments. Reliability testing preferably includes testing test-retest or intra-observer reliability (e.g. does the same caregiver gives consistent answers over time), inter-observer reliability (e.g. do different caregivers of the same pet give similar responses, or observing equivalent behaviours in different cats provide similar responses) and internal consistency (e.g. do questions measuring the same behaviour give similar outcomes) (Meagher, 2009). For measuring the validity of an online survey, three aspects should be considered: content validity (i.e. does the survey consist of relevant items for studying the topic), criterion validity (i.e. do the items in the survey relate directly to phenomenon of theoretical interest in a meaningful way), and construct validity (i.e. are the results consistent with existing knowledge) (Meagher, 2009). Existing surveys studying cat-cat

interactions and dynamics are poorly tested for all these aspects, especially criterion validity in relation to the accurateness of caregivers in their reporting is crucial. Consistency with gold standard measures (behavioural observations) has been tested in surveys of other species, e.g. dogs (Wright et al., 2012), horses (Momozawa et al., 2003) and parrots (Mellor et al., 2022). This approach should also be possible for cats, but recent work suggests this should not be assumed (Van Belle et al., 2023). Caregivers' capacity to perform behavioural observations could be tested by implementing (audio-)visual illustrations (e.g. video, picture) of the behaviours/interactions of interest to check whether or not they are able to recognise these (see also **Table 1**).

4.1.2 Video – Need for standardisation.

Although collecting caregiver-recorded videos gives researchers visual evidence of the occurrence of behaviours or interactions thus enabling analysis using gold standard behavioural methods, the lack of standardisation in the collected data can be a weakness. When performing video mining as a data collection methodology, recommendations have been formulated by Rault et al. (2013) and can be applied in studies on cat-cat interactions. These include performing video selection in accordance with pre-set quality requirements and strict inclusion/exclusion criteria. Availability of adequate data for a specific research hypothesis should be tested via pilot testing. Quality requirements should be clearly articulated and could include visibility e.g. lighting requirements and blur, full body in view, and both interacting animals visible. Further inclusion and exclusion criteria might be based on content (e.g. type of interaction/behaviour), video type (e.g. edited or not edited), and caregiver's role (e.g. interfering, interacting). For clarification of these guidelines and further recommendations we refer to the review of Rault et al. (2013). Our recommendations for setting up a project which actively recruits caregivers to record videos, are listed in **Table 5** and summarised below. When collecting caregiver-recorded videos specifically for research purposes, the quality requirements and inclusion/exclusion criteria can be explained to participants and incorporated in a standardised protocol (see also Van Belle et al. (2023) for an example). Detailed instructions for caregivers could include requirements for

411 content (e.g. which (spontaneous) interactions/behaviours to film), video quality (e.g. length, lighting,
 412 camera angle/position) and their own role (e.g. whether or not to interact with their pet). Proper
 413 caregiver guidance during the process of video recording (e.g. answering questions, providing
 414 advice/assistance to improve video quality) and rigorous control of the provided videos (quality,
 415 inclusion/exclusion) means that caregivers interference with the quality of the provided videos can be
 416 minimised.

417 **Table 5** Recommendations when setting up a research project using caregiver-recorded videos. Recommendations are
 418 formulated for all stages related to the citizen science aspect of using caregiver-recorded videos.

Strategies for using caregiver-recorded videos in your research project	
Before data collection	
▪ Check local ethical and legal requirements when collecting videos from caregivers. Caregivers' informed consent might be needed if videos (might) contain personal data. ▪ Set up a data management plan which includes a strategy for collecting, storing and archiving the collected data safely (e.g. responsibilities, access, anonymisation, long-term plan). ▪ Create detailed, comprehensive instructions for caregivers, which can be preferably delivered in an attractive and accessible way to possible participants. These instructions should preferably answer the following questions: ○ What to film? (e.g. which interactions, animals, situations) ○ When to film? (e.g. specific moments within the day or within a certain period) ○ How to film? (e.g. own device or provided device, how to manipulate camera) ○ How long to film? (e.g. x minutes, specific start- and end points) ○ What are minimum criteria for image quality and inclusion? (e.g. what needs to be visible (lighting, camera angle etc.)) ○ How should caregivers and other persons behave? (e.g. interference desired or not) ▪ Define inclusion and exclusion criteria for the quality and content of the videos. ▪ Piloting the study design and video instructions with a limited number of participants is recommended to evaluate feasibility and compensability for citizen scientists and suitability of the collected videos for the research project. ▪ Set up a strategy to ensure the group of participating caregivers is sufficiently large and representative of the study population of interest.	
During data collection	
▪ Consider the need for ongoing caregiver communication and guidance, both when recruiting participants and when collecting videos with them. ▪ Evaluation of the collected videos with pre-set inclusion/exclusion criteria with adjustments if needed. ▪ Use creative solutions to keep participants motivated – filming their pets is generally more labour-intensive than filling out a survey about a pet. Strategies may include e.g. checklists to track progress, sharing information about the study or other work in the field, and rewarding participants.	
After data collection	
▪ Data management including storage, processing and handling of (large) video files. ▪ Communicating results with research participants as a learning opportunity for both researcher and caregiver.	

419

420 *4.1.3 Room for improvement - combining methodologies?*

421 When we focus on the strengths and opportunities both methodologies possess, a third strategy can
422 be suggested. Caregiver-report via an online survey makes it possible for researchers to access the
423 wide knowledge they hold by living on a daily basis with their pet (e.g. medical and behavioural history,
424 personality, environmental conditions), while caregiver-recorded videos allow researchers to see for
425 themselves how the animals behave and interact in their safe environment. The latter may be used to
426 validate the definition of behaviours which may be rated using the former methodology, thus
427 potentially increasing the validity of quantitative reports. Thus both methodologies may be
428 complementary and could provide researchers with a fuller view of the phenomenon of interest, e.g.
429 social interactions and dynamics of pet cats. Close collaboration with caregivers, with implementation
430 of their report in research and checking it with visual video evidence, will not only be beneficial for
431 improving the quality of research output but also increases public awareness of and involvement in
432 science.

433 Other opportunities arise with technical developments, which might be possibly incorporated in future
434 study designs investigating cat-cat interactions and dynamics. Innovative methodologies include the
435 use of animal-borne cameras (see Huck and Watson, 2019 as an example) or the use of commercially
436 available fixed cameras (e.g. PetCam®, PetCube®). Researchers have been using cameras in the home
437 setting previously (e.g. Palestini et al., 2010; Zhang and McGlone, 2020), and the devices already
438 owned by caregivers might create new opportunities. Moreover, GPS-trackers have been applied in
439 research studying free-roaming cats (Roetman et al., 2018; Bischof et al., 2022), and future
440 developments might make it possible to track cats' activity patterns within the home, as has been
441 reported with livestock (Hansson et al., 2023). In conclusion, many possibilities are currently available
442 – and might be available in the near future – to study cat behaviour in their home environment.

Therefore, researchers have increasingly fewer limitations when it comes to examining companion cats, which should result in a better understanding of cats' social lives.

4.2 Pros and cons of a SWOT analysis

To the best knowledge of the authors, this paper is the first to evaluate both online surveys and caregiver-recorded videos as citizen science methodologies for companion animal behaviour research. We chose cat-cat interactions and dynamics in the home setting as an example case and applied the SWOT analysis as a framework for evaluating the research methodologies. This sort of structured analysis of strengths, weaknesses, opportunities and threats is not common in behavioural research. However, we believe it offers a useful approach to highlight the pros and cons of various approaches, which allows researchers to make an informed choice concerning the preferable methodology for an intended study. SWOT is mostly used in economy and management, where the approach has been criticized as being too superficially descriptive, non-quantitative, and often subjective (Vlados and Chatzinikolaou, 2019). However, since the method has been used for a long time and is widely applied in various fields – including the analysis of research strategies – its value should not be underestimated (Khoshbakht et al., 2017; Benzaghta et al., 2021). The current approach should help scientists choose and optimise an appropriate approach to their research project, and to generate valuable research output to increase understanding of behaviour and welfare of companion animals.

5. Conclusion

Survey-based research using caregiver report has already been applied extensively in behavioural research, although some surveys might lack validity. Collecting caregiver-recorded videos, on the other hand, is a more innovative development which uses expert behavioural observations, but is in its infancy and may need greater standardisation. Carefully combining these methodologies might overcome some of the limitations discussed, and the application of other technical developments (e.g. animal-borne cameras, GPS trackers) should be explored further.

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